



The
John A. Hartford
Foundation

Age-Friendly Insights: Hospitals, health systems and providers

The John A. Hartford Foundation recently asked U.S. adults age 65 or older about their opinions and experience with hospitals.

The June 2022 findings may seem surprising to some—older adults feel good about U.S. hospital care during the COVID-19 pandemic. However, they would prefer hospitals that provide *age-friendly* care focused on what matters to them.

Older adults in America feel safe and connected to hospitals based on personal or family experience.

90%
of older adults
feel positively
about **hospitals**
in the **U.S.**



Age-Friendly Insights: Hospitals



Most older adults who visited a hospital in the last three years say they and their family member were not asked about what matters to them.

58%
of older adults who
visited a hospital in
the last three years
were not asked about
what matters to them



Age-Friendly Insights: Hospitals



Hospitals that provide *age-friendly* care are preferred among adults 65+.

81%

of older adults would rather go to a **hospital that provides *age-friendly* care** than one that does not



Age-Friendly Insights: Hospitals



Learn how your hospital, clinic or practice can provide *age-friendly* care that respect what matters most to older adults and their families:

- Get more information on the [Age-Friendly Health Systems initiative](#) and join the next [Action Community](#)
- Learn about the [Geriatric Emergency Department Collaborative](#), [Geriatric Emergency Department Accreditation](#) and [Geriatric Surgery Verification](#)
- [Find care locations that are age-friendly](#) or [view a map of all age-friendly health systems](#)

The poll is part of [Age-Friendly Insights](#), a series measuring opinions on issues related to improving the care of older adults. [Learn more.](#)