

EXPERTS AND STORY IDEAS



The
John A. Hartford
Foundation

Our Experts:

Rani E. Snyder, MPA, President

- Value-based care
- Family caregiving
- Direct care workforce
- Medical education

Scott Bane, JD, MPA, Sr. Program Officer

- Federal and state policy
- Advocacy
- Primary care
- Home-based care

Jane Carmody, DNP, MBA, RN, Sr. Program Officer

- Health system and nursing leadership
- Hospital care
- Public health
- Serious illness care

Leslie J. Pelton, MPA, Sr. Program Officer

- Age-Friendly Health Systems
- Quality improvement
- Health systems transformation

Cheryl Phillips, MD, Sr. Program Consultant

- Federal and state health policy
- Long-term care
- Medicare Advantage
- Program of All-inclusive Care for the Elderly (PACE)

Nancy Wexler, DBH, MPH, Sr. Program Officer

- Quality measurement
- Payers
- Rural aging
- Complex care

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Age-friendly care is what older adults want.

- Only [11% of older adults give the U.S. health care system an "A" grade and 82% say it is not prepared for an aging America.](#)
- Older adults say they want age-friendly care from providers who listen to them and focus on their [4Ms: what Matters, Medication, Mind and Mobility.](#)
- Those who receive age-friendly care [report better health care relationships and health outcomes.](#)
- More than [5,000 hospitals, practices, nursing homes and clinics](#) are delivering age-friendly care based on the 4Ms.

Family caregivers are overworked and under-supported, but we have a plan.

- The RAISE National Strategy outlines nearly [350 actions the federal government has been taking to support family caregivers](#) and additional actions for other organizations
- Progress reports for [federal](#) and [state/community](#) actions were released in 2024, showing advances in policies and programs to support caregivers, with much more for all sectors of society to do.

Holding conversations about serious illness and end-of-life matters.

- [The Serious Illness Messaging Toolkit provides public-informed guidance](#) on how to talk about serious illness, palliative care and hospice.
- Most adults age 50+ think it is important to have [access to advance care planning and palliative care when it is defined for them.](#)